TOWN OF TYRONE, GEORGIA
Addendum No. 1
Request for Proposals
RFP TH-2026-03 | Managed Information Technology & Cybersecurity Services

Issue date: November 13, 2026

This addendum amends the RFP requirements for proposal scope, prime contractor qualifications, and subcontracting. It supersedes the Town's earlier bidder email on these subjects.

1. Complete proposals and direct staffing. The Town will consider only proposals covering the full required scope under one accountable prime contractor. The prime must perform day-to-day help desk support, routine and emergency onsite support, network and systems administration, Microsoft 365 administration, and day-to-day cybersecurity management and incident coordination with its own employees.

2. Limited specialist subcontracting. The Town may approve subcontractors for discrete specialist services such as Drupal hosting or support, independent security assessments, specialized forensic response, and 24/7 security operations center monitoring. If a third-party SOC is proposed, the prime must handle escalation, coordinate incident response, and communicate with the Town. Identify each proposed subcontractor, its assigned work and required access, and how the prime will staff the core services. Subcontractor additions or replacements require prior written Town approval. The prime and all subcontractors must be based in the United States and must perform services and access Town systems and data from within the United States.

3. Prime contractor experience and references. The prime must demonstrate an established practice providing managed IT services to local governments and document its own prior GCIC/CJIS experience. Include project examples that identify the prime's role and scope of work. For the three governmental or comparable references required under Section 7, submit references for work performed by the prime. Comparable references should demonstrate similar scope, complexity, and service requirements. Subcontractor qualifications apply only to the specialist services assigned to that subcontractor.

4. Acknowledgment. Acknowledge receipt of this addendum on the Addenda Acknowledgement form in Section 11 and include the completed form with the proposal.